

Internet banking activation/Self Activation Procedure.

1. Download the Google Authenticator on mobile device.

Google Playstore: <https://play.google.com/store/apps/details?id=com.google.android.apps.authenticator2&hl=en>

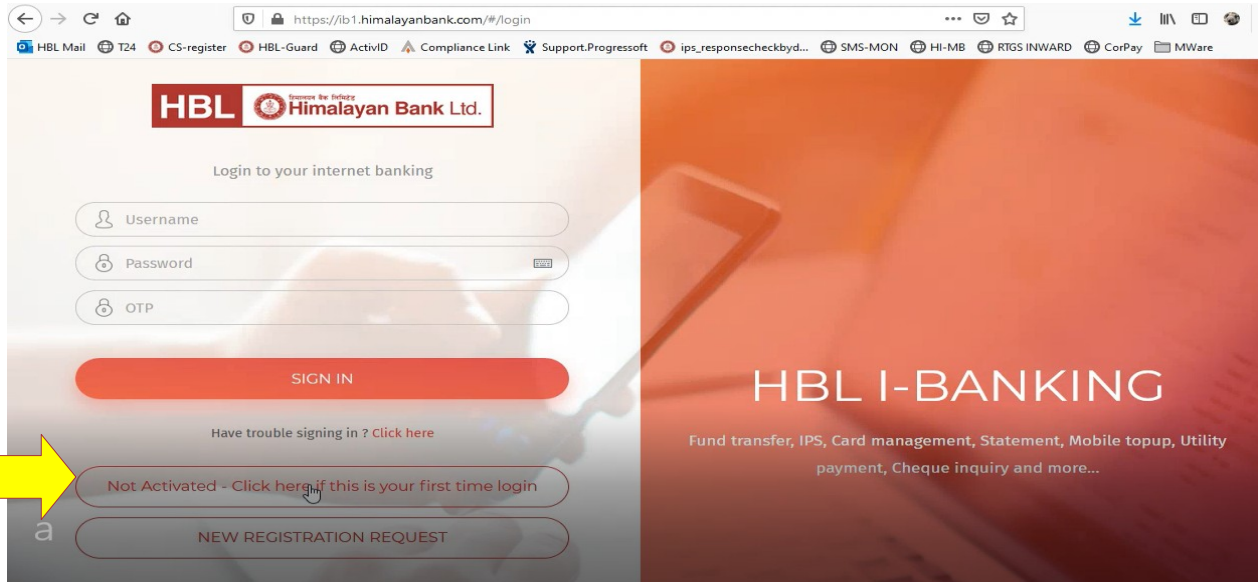
Apple

Store: <https://apps.apple.com/us/app/google-authenticator/id388497605>

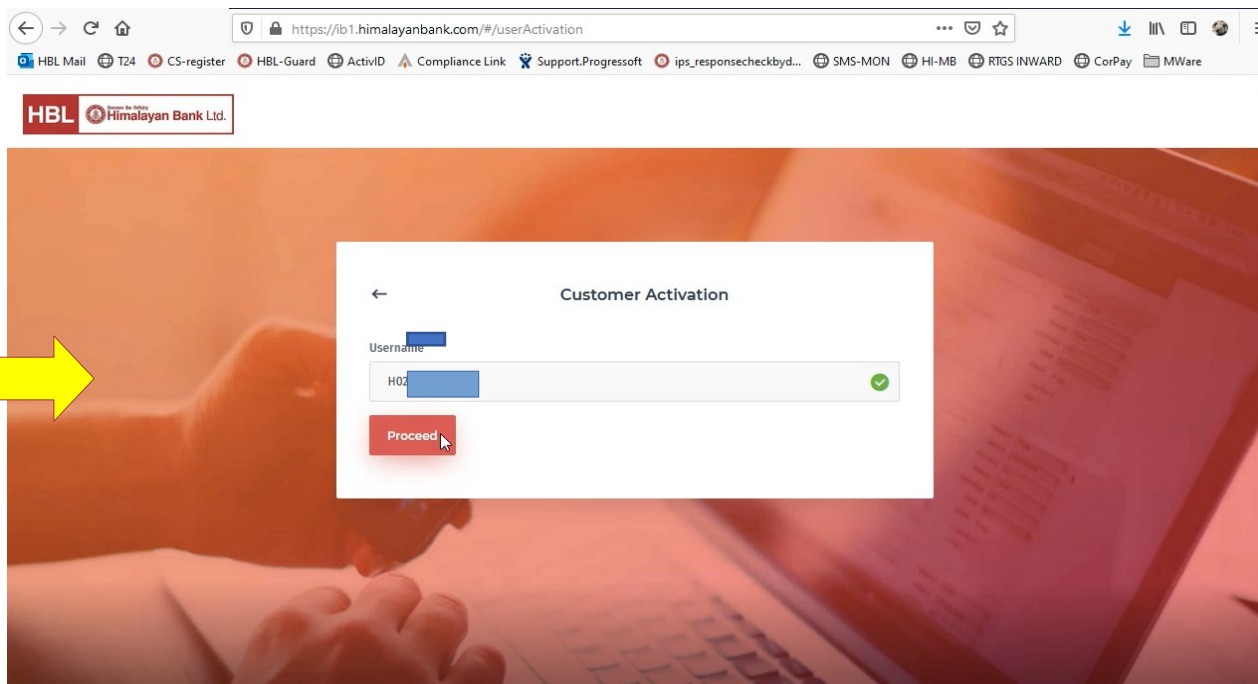


Google Authenticator

2. Go to <https://ib1.himalayanbank.com/#/login> on the PC.
3. Click on “NOT Activated-Click here, if this is your first time login”

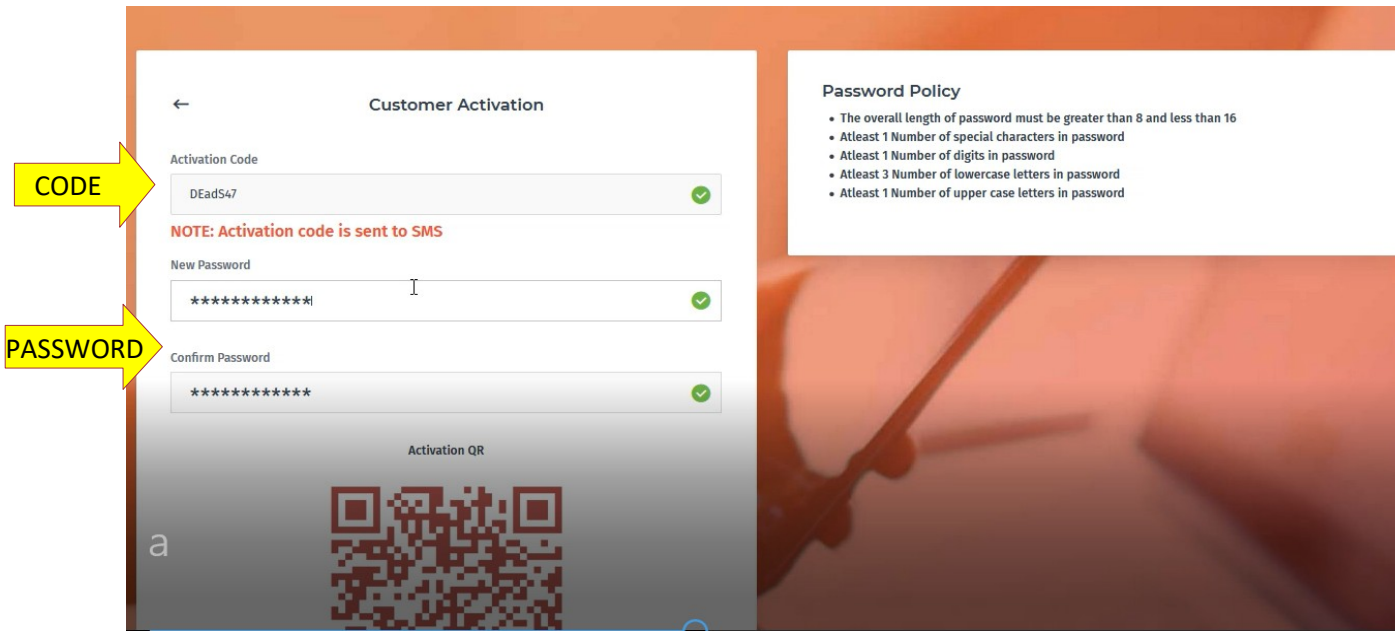


4. Input the User Name –H0XXXXXX and “Proceed”

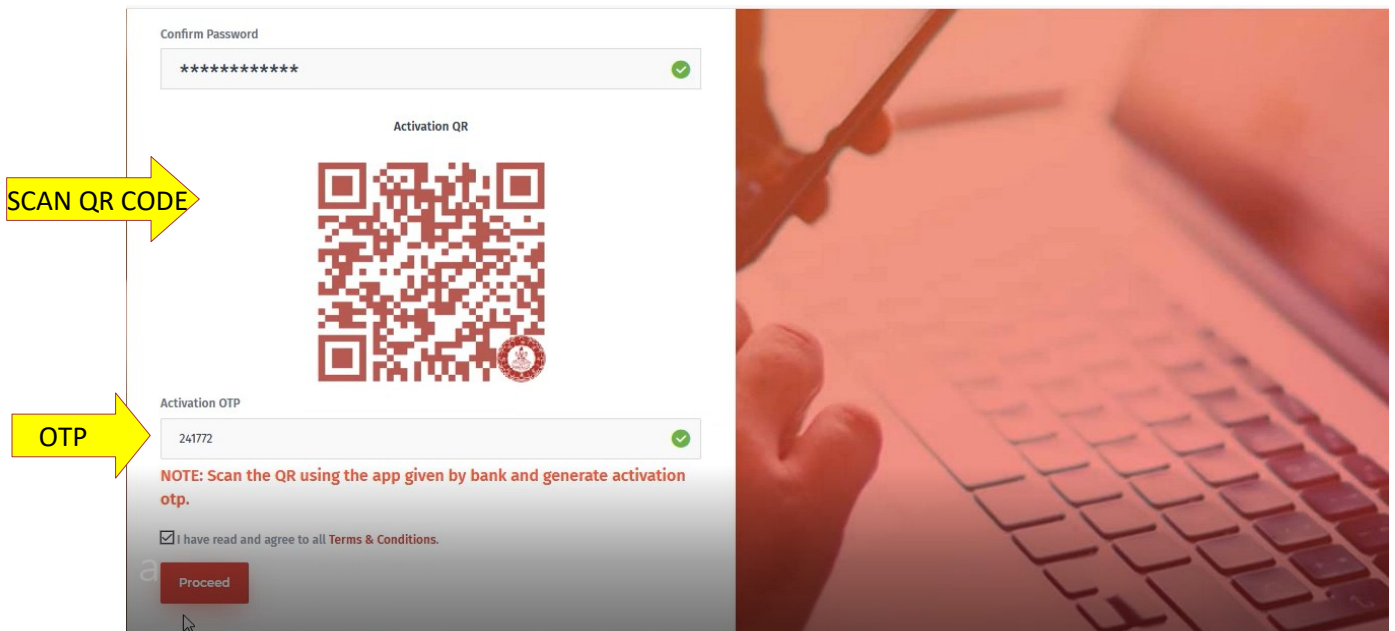


After Proceeding, the customer will get a SMS for the activation code via registered Mobile number/email in the Bank. **(Note:- The activation code is only valid for 5 minutes.)**

1. Input the activation code.
2. Set your login password with following password policy and again conformed it.



3. Scan QR code using the Google Authenticator and generate the activation otp.
4. Input the activation otp and proceed.



5. The message "User has been activated" has been populated.

Now customer can login the iBanking by using User name, Password and otp.

User should give confidential answer for password reset during First time login and accept the terms and conditions.

You are being asked to set this question as a one time exercise to ensure security of your account. You will need this to reset your password or if we encounter any suspicious activities in your account.

Your answer will be kept confidential as per the privacy policy of the Bank.

Please select the questions first

Which is the first book you ever read?

abcd

Who is your childhood hero?

abcd

Submit

- The security answers are case sensitive.
- Choose an answer that is easy to remember but not easy to guess.
- Do not provide answer which are same on your internet banking passwords.
- Avoid questions for which answers are available on social network or other websites.
- Do not disclose your answers on Email or SMS.

Further, if there is any confusion and need support, please feel free to contact 24X7 service center

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